

## Who to contact regarding TV problems caused by wind turbines

You need to write a letter to the wind farm developer's representative i/c Dunsland Cross:

Mr. Sebastian Watson  
Director  
TREF No.1 Limited  
c/o Temporis Capital LLP  
Berger House  
36-38 Berkeley Square  
London  
W1J 5AE

and copy that letter to:

Mr. Nigel Marshall  
Enforcement Officer  
Torrige District Council  
Riverbank House  
Bideford  
Devon  
EX39 2QG

In your letter you need to:

- a) say whether the interference is affecting radio or television
- b) give a physical description of the interference
- c) identify which radio/television sets are affected
- d) whether satellite television has been affected
- e) the times of day when interference is noticed
- f) the channels which it affects
- g) when the interference was first noted.

The developer will then evaluate your complaint and decide if the grievance is likely to be genuine. If it is he should pass on your details to a professional aerial installation company and member of the Confederation of Aerial Installers. (Temporis is currently trying to spur SDS of Roundswell, Barnstaple and Mendavision of Bodmin into action, with little success.) The aerial company will then contact you to arrange a home visit and, hopefully, solve your viewing problems by turning, changing or upgrading your aerial or, in extreme cases, installing a Freesat satellite system at your house. Grade II listed properties may have to have the satellite dish at ground level in a garden.

The developer will send you a form to fill in for his official records. It will just require the same basic information as in your letter.

Any work done or new equipment supplied is at the developer's expense. The resident pays nothing to anyone and certainly nothing upfront to the aerial company. You must insist that you are returned to the same TV viewing state that you enjoyed before the turbines started turning. That includes all TVs and recording equipment in all rooms of your house.

All complaints must be received within two years of the wind farm starting up and all remedial work must be completed within two months of your making the complaint.

**N.B. DO NOT MENTION ANY OTHER COMPLAINANT IN YOUR LETTER. IT IS MUCH MORE IMPORTANT THAT THE COMPLAINTS COME IN FROM INDIVIDUAL RESIDENTS ACTING INDEPENDENTLY.**